iManage Insight

Find and leverage information and experts across disparate repositories and locations

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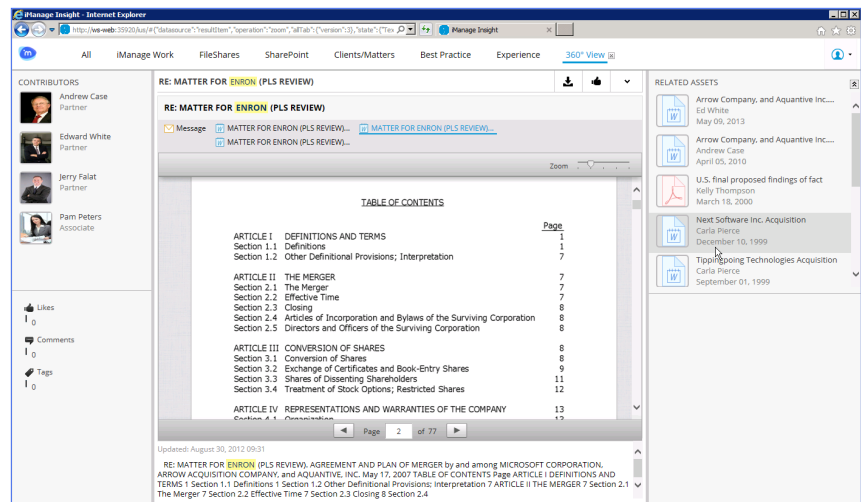Professionals can significantly improve their work product when they can mine and leverage information—prior work, firm knowledge and Internet-based research—stored in disparate repositories and locations. But finding and analyzing relevant information when necessary is not easy. How can you enable your professionals to easily find and leverage relevant information and experts so they can service their clients effectively and efficiently?

iManage Insight allows professionals to quickly and easily find relevant information and experts across the organization. With a single search, professionals can uncover information buried in disparate systems and repositories, no matter where they are located. And because iManage Insight personalizes each search to the professional's area of specialization and geographic location, searches return fewer extraneous and irrelevant results. What's more, professionals can automatically map search results to a defined taxonomy, making it easy to sift through large result sets and ensuring that they use the latest best practice documents.

With iManage Insight, you can easily find relevant information and experts across disparate repositories and locations.

Search across disparate systems inside and outside the organization

To service clients effectively, professionals must find and leverage relevant information whether it resides inside or outside the organization. With so many repositories and systems to search, including enterprise document and email systems such as iManage Work, Microsoft Exchange and Microsoft SharePoint, third-party websites and knowledge bases, instant messages, voicemail, social media, and audio and video conversations, determining what's relevant— and doing so quickly—is not a simple task.

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With iManage Insight, your professionals can search all systems and repositories they are authorized to access with a single search. And because iManage Insight goes beyond simple keyword searches with complete-sentence queries, returns precise and comprehensive results ordered by relevance, and automatically categorizes and groups conceptually related results, your professionals can quickly and easily find the most relevant information.

Build internal communities of information and experts

Often, finding relevant content alone is not enough to make a decision or recommendation. You need the names of subject matter experts as well as related content for complete context. For example, a search that returns a PowerPoint presentation along with related news articles and names of subject matter experts is much more useful than the presentation alone.

iManage Insight creates a collaborative environment that fosters innovation and information sharing by bringing "socially curated" content to the organization. Based on a conceptual understanding of the relationships between experts and the information they interact with every day, iManage Insight automatically clusters information and people into related groups. With these internal communities of information and experts, your professionals can easily locate and leverage relevant and related subject matter, as well as experts, quickly and easily. What's more, your professionals can keep up with new information related to their areas of interest with real-time activity updates and alerts.

Enhance productivity and deliver superior client service

As your business grows and expands, professionals must identify colleagues around the globe with expertise in specific areas to help with an existing case, project or new business opportunity more quickly than ever before. Traditional approaches, such as résumés or skills databases, do not capture the full scope of a professional's knowledge. And, often, it is exactly that hidden expertise that can have the biggest impact on the quality of work product.

With iManage Insight, your professionals can locate relevant information as well as experts in your organization. By analyzing time and billing data along with underlying work product and client communications, iManage Insight identifies people who contributed to specific projects, helping your professionals uncover hidden expertise in your own organization.

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About iManage™

iManage is the leading provider of work product management solutions for legal, accounting and financial services firms and the corporate departments they serve worldwide. Every day, iManage helps professionals streamline the creation, sharing, governance and security of their work product. Nearly 3,000 organizations around the world—including more than 1,800 law firms—rely on iManage to help them deliver great client work. Headquartered in Chicago, IL, iManage is a management-owned company. For more information, please visit www.imanage.com.