



SKILLS AND FOCUS

i2 Management Pty Ltd (i2) is an Australian company which specialises in the provision of content focused applications and services. We also provide specialist IT infrastructure and implementation capabilities to underpin our application set.

Established in 1990, the company has evolved since that time to specialise in managing and extracting value for organisations from their content and knowledge assets.

i2 provides applications and services to a diverse range of businesses where knowledge and content management are vital. Our clients include:

- Legal and accounting firms
- Corporate Legal departments
- State governments
- Courts & Tribunals
- Corporate services of large public & private companies.

The common characteristic of our clients is they are managing large repositories of content and knowledge. They are seeking solutions to enhance their business processes and efficiencies.

i2 understands that our clients have vendor choice and value for money. For i2 to be successful, we must deliver our clients solutions which produce strong financial and operational outcomes.

We have an ongoing motivation to maintain and improve our successful track record of excellence, success and innovation.

Simply put - the solutions and services we provide must deliver greater value than our clients could achieve themselves.



i2 Skills Overview

i2 has invested in skills for our professional staffs which reflect the needs of our clients. These skills are oriented to organisations where managing knowledge and content is critical. We maintain a watching brief on the IT scene and review application solutions which potentially offer value to our clients.

i2 Content Management

For knowledge based businesses, content management is a major influence for professional performance and business growth.

Managing the increasing variety and volume of content requires a coherent strategy and "best of breed" software applications.

The i2 Content Management team delivers on both fronts.

i2 Solutions

A major factor in i2's ongoing success has been maintaining a strong development team, whose activities range from full scale application development through to customisation projects. Over the past 5 years we have noticed an increasing demand for integrating clients' applications with HP WorkSite often resulting in a unique business advantage. The i2 Solutions Development team are experts in integration and have completed numerous successful projects

These include solutions built from the ground up, such as i2's CRAMS Court way finding system which demonstrates our "end to end" development capability.

i2 Solutions Development - turning ideas into reality

i2 Service Desk

The i2 Service Desk provides a defined level of outsourced support to your firm, which will support your network, an agreed list of applications and will also manage the support of applications provided by third parties.

The Service Desk delivers all the capabilities of an internal IT help desk, the difference is Service Desk never gets sick or resigns.

The i2 Service Desk is operational on all working days between 8.00 am and 6 pm and is contactable by phone and email.

i2 Service Desk - puts your firm on the IT "front foot"

i2 Court Systems

i2 has evolved a strong presence in Court services and software products through Interform, a wholly owned subsidiary of i2.

County Court of Victoria - Melbourne
Interform provides all IT support services for the Courts 350 staff and judges and is responsible for the designed and implemented

Courts Network infrastructure. The Court also operates i2's CRAMS way finding system which directs court attendees to the courtroom their case is being heard, utilising large graphical displays and an interactive touch screen kiosk. Critical energy savings are achieved through the interface to the building management system (BMS). CRAMS knows which court rooms are in use for the day and instructs the BMS to ramp up air conditioning and lighting only to the active courtrooms. The County Court is also implementing an electronic case file and has opted to use HP WorkSite to deliver this outcome

Other Court clients include:

District Court and Magistrate Court - Perth

Both courts use Interform's CRAMS system for way finding.

Victorian Civil & Administrative Tribunal - (VCAT)

HP WorkSite and ActiveDocs

i2 Court Systems - supporting justice through technology

i2 document & process automation

i2 support staff have strong business analysis skills focused on streamlining business processes. Our document automation team are highly experienced and trained in creating all types of documents, forms and clauses both simple and complex.

The team extends its capability to Workflow development which is most often integrated with document automation. Because integration of all elements of workflow development is critical our application of choice is, HP Process Automation which has inbuilt integrations with HP WorkSite

For document automation ActiveDocs is our chosen document automation tool. ActiveDocs is a browser based document creation tool which has strong integration capabilities enabling it to use your data to create automated documents using intelligent templates.

i2 document & process automation - powering your staffs productivity



Our people have extensive backgrounds in the design and implementation of matter/project centric designs. Content management once dominated by documents is now eclipsed by emails, images and videos making up 80% of all content.

i2's application of choice for content management is HP WorkSite, the acknowledged leading product for knowledge firms worldwide. HP WorkSite dominates the global legal and accounting market places. We also represent a number of complementary applications which assist the implementation process and ongoing maintenance of the HP WorkSite repository.

i2 Content Management - turning content into a strategic business asset

